

**TOUR INFORMATION** 

# **Reservation Application Form**

PLEASE RETURN TO: (OR CALL TO MAKE YOUR RESERVATION) Moostash Joe Tours

P0 Box 969 Fremont, NE 68026 (402)-721-7944 800-806-7944 mail@mjtours.com

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Name of tour(s):		Deposit amount: \$	
		Travel Protection amo	unt (optional): \$
Tour date(s):		Total amount enclosed: \$	
YOUR INFORMATION			
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### **HOW TO MAKE A RESERVATION:**

Please fill out the reservation form and send in with your deposit, call us, stop by our office or visit our website.

## **Physical Address:**

1742 E 23rd Ave North, Fremont. NE 68025

#### Office Hours:

Monday - Friday, 8:00 AM - 5:00 PM (holiday hours may apply)

Your reservation will be confirmed with a confirmation letter upon receipt of your deposit. Please make checks payable to Moostash Joe Tours. For 2020 and beyond departures only, we also accept debit cards and the following credit cards: Discover, Visa, MasterCard and American Express.

When making your reservation on any tour that involves a cruise, air or international travel, please give your name exactly as it appears on your passport or government-issued photo ID, whichever is required.

## **Mailing Address:**

PO Box 969, Fremont, NE 68026

**Toll-Free:** 800-806-7944

Phone: 402-721-7944

**Fax:** 402-721-7940

Final Travel Documents: For motorcoach only tours, you will receive your final travel documents approximately 6-8 weeks before departure which include the tour itinerary, luggage tag(s), departure and return times as well as your final invoice. For tours that involve air and cruise, you will be sent an invoice for final payment approximately one month before final payment due date. Final travel documents will be sent approximately 2-4 weeks before departure.

Email: mail@mjtours.com

Web: www.mjtours.com

**Early Booking Discount:** Our tours are very popular and sell out fast! We recommend making your deposit before the early booking deadline to take advantage of special early booking savings. Space is limited! First come, first served!

**Deposit and Payment:** Deposit requirements are noted on each individual tour brochure. Final payment is due generally 45-90 days prior to departure or as noted on your tour confirmation letter.

Moostash Joe

## **GENERAL TOUR INFORMATION**

Tour Price Includes: Deluxe motorcoach transportation; all accommodations; most meals; all admissions and fees for tours and sightseeing as stated in the itinerary; free parking at our pick-up locations and all airport transfers; gratuities for local, step-on guides and included meals; accompanied by a professional Moostash Joe Tour Director; luggage handling; on-board WIFI; delicious rolls en route. Air Tours also include airfare from Omaha, NE (unless otherwise noted). Please see each specific tour brochure for complete inclusions.

**Tour Price Does Not Include:** Gratuities for Moostash Joe Tour Director and Driver; meals other than those stated in the itinerary; expenses of personal nature; optional travel protection; optional shore and land excursions, airline baggage fees and fees for Passports/Visas/International Travel Requirements (if applicable).

Cancellation and Cancellation Penalties: We understand that unforeseen circumstances may arise. Moostash Joe Tours makes every attempt to recover the funds allocated to your specific tour. In most cases, a full refund of your deposit will be made if you cancel before the final payment date (unless otherwise noted). Please see each individual tour brochure for the tour specific cancellation penalties. Cancellations must also be received by Moostash Joe Tours in writing. No shows will not be refineded.

Travel Protection: Moostash Joe Tours recommends that you purchase a travel protection plan to protect you and your travel investment against the unexpected, so you can relax and enjoy your trip. For your convenience, we ofter a travel protection plan, provided by Travelex Insurance Services, that helps provide coverage for Trip Cancellation/Interruption, trip delay, baggage loss, theft or damage, medical expense and emergency evacuation coverage and more. Please Note: The plan cannot be purchased after final payment. Please see Reservation Application or individual Tour Brochure for travel protection rates. To view/download the Policy, which provides the full coverage terms and details, including limitation and exclusions, go to: http://policy.travelexinsurance.com/ACGB-1217. For more information, visit our website, www.mjtours.com under the FAQ section. Travel Insurance is underwritten by Berkshire Hathaway Specialty Insurance Company, NAIC #22276. 6A1

## **Travel Protection Rates per person:**

Tour Cost	Plan Cost	
\$1 - \$500	\$50	
\$501 - \$1,000	<b>\$7</b> 5	
\$1,001 - \$1,500	\$105	
\$1,501 - \$2,000	\$137	
\$2,001 - \$3,000	\$187	
\$3,001 - \$4,000	\$248	
\$4,001 - \$5,000	\$313	
\$5,001 - \$6,000	\$373	
\$6,001 - \$7,000	\$435	
\$7,001 - \$8,000	\$498	
\$8,001 - \$9,000	\$559	
\$9,001 - \$10,000	\$621	

Tour Activity and Health: Certain tours require more physical activity than others. Some sites visited have limited motorcoach access. Travelers should be in reasonably good health. Moostash Joe Tours requires that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance. Each situation is unique and every attempt will be made to accommodate your specific needs. Travelers needing special assistance or have dietary restrictions must notify Moostash Joe Tours at the time of booking. If you may be concerned about a tours activity level, please contact Moostash Joe Tours.

Luggage: Handling of one piece of luggage per person at hotels is included in the price of the tour (where available). You will also be provided a luggage tag to fill out and attach to your handled luggage. Please secure this to your bag before arriving to your tour. We highly recommend that you keep your carry-on bag the size of a small tote or soft-sided bag as there is very limited overhead room on the motorcoach. You are responsible for transporting your carry-on bag at all times.

Motorcoach and Driver: Moostash Joe Tours uses Arrow Stage Lines exclusively. All motorcoaches are designed for ultimate comfort, superior safety and sleek styling equipped with restroom, video capabilities, individual electrical outlets and WIFI. (Please Note: WIFI connectivity is often disrupted, unavailable and slower than you are accustomed). The restroom on the motorcoach is there for your convenience. Our tours make a comfort stop every 2 to 2½ hours. Seating is rotated daily at the direction of the Tour Director to ensure each passenger enjoys equal parts of the motorcoach. Arrow Stage Lines employs highly trained, courteous, professional drivers. Their number one priority is to ensure the safety of all of those on-board and all those on the road.

**Pick-Up Locations:** Moostash Joe Tours offers four convenient pick-up locations for every tour.

- Fremont: Moostash Joe Tours. 1742 E 23rd Ave North
- Omaha: Arrow Stage Lines, 4220 S 52nd Street
- Lincoln: Arrow Stage Lines, 5250 Superior Street
- Norfolk: Rodeway Inn, 2206 Market Lane

Each location offers free parking in a dedicated parking area. Other pick-up locations are also available en route depending on the tour itinerary. These include but are not limited to West Point, York, Grand Island & North Platte, NE; Avoca & Des Moines, IA; Yankton, SD & Rock Port, MO.

Depending on the tour route, transportation from your pickup location may be by Moostash Joe Tours Shuttle to the tour motorcoach. Shuttles are late model, Ford Transit 11+ Passenger Vans.

Tour Director and Step-On Guides: A professional Moostash Joe Tour Director will accompany you for the complete itinerary and is in full charge of all the details in order to make your tour more enjoyable. Moostash Joe Tours prides ourselves in the professionalism, experience and quality of our Tour Directors. Local step-on guides are also provided in some cities and/or areas to enhance your overall experience.

Gratuities: Gratuity will be provided for luggage handling services, local step-on guides and for all included meal functions. The traditional end-of-tour gratuities for your Moostash Joe Tour Director and Driver are not included. To reward them for their performance, this should be handled individually, and not as a group. We recommend \$3.00-\$4.00 per person per day for both the Tour Director and Driver. Some cruises and international tours may also suggest additional gratuities. If applicable, suggested amounts and additional details will be included in your final travel documents.

Suggested Dress: Suggested dress is casual throughout the tour. We recommend packing and dressing in layers as weather conditions can fluctuate. In preparation for your tour, please check the area forecast for each destination to be traveled.

Religious Services. We encourage you to attend the church or service of your choice while on tours if conditions and time allow. We are unable to make any special provisions of transportation to attend these services and will be on your own. Our mission is to help people discover the wonder and majesty of God's creation through travel.

**Documentation:** When traveling outside the United States, a valid passport is required. We recommend your passport be valid for at least six months from the return date of your tour. When flying within the United States, a government-issued photo ID is required. When cruising, additional check-in documentation will be required.

**Smoke-Free Environment:** Although smoking is not allowed on the motorcoach, frequent comfort stops are made.

**Triple Occupancy:** Triple occupancy (three people in a room) is available on most tours. Please contact Moostash Joe Tours for pricing and availability.

Associations and Awards: Moostash Joe Tours, family owned and operated since 1975, is a proud member of ABA (American Bus Association), NTA (National Tour Association) and CLIA (Cruise Lines International Association). Recently, Moostash Joe Tours received the Groups Today Magazine TODAY! Award, a nationally recognized award presented to a tour operator that demonstrates it has what it takes to make an impact in the group travel industry-today-in terms of relevancy, impact, growth, advocacy and innovation.

Responsibility: Moostash Joe Tours acts as an agent for the passenger and other tour companies it represents. The above companies accept no responsibility for any loss, injury, or damage in respect to any person or property however caused. Moostash Joe Tours can accept no responsibility for losses or additional expense due to delays or changes in bus or other type of service due to sickness, weather, strikes or any other extraordinary conditions. All such losses or expenses will have to be borne by the passenger. Moostash Joe Tours reserves the right to accept or withdraw any tour if circumstances demand it. The above company also reserves the right to vary itineraries or substitute facilities of equal or better value, if deemed necessary; and reserves the right to retain or decline membership to any person in this tour either before or during the trip. Expenses incurred to return home from the tour will be the responsibility of the individual. Participants may also be photographed or videoed for the purpose of promoting Moostash Joe Tours. Application for reservation on a tour indicates full acceptance of the foregoing conditions.